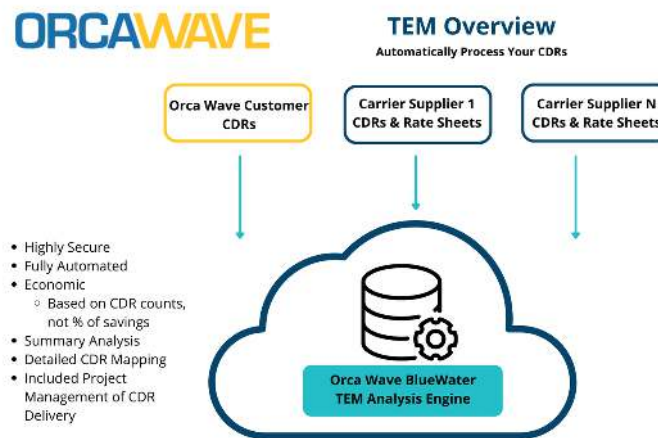


Orca Wave's TEM platform automatically processes Call Detail Records, SMS (CDR/DLR) and carrier costs from both the Orca Wave Customer and telecom Carrier Suppliers. TEM provides a consolidated reporting view of cost and usage from each Carrier Supplier; as well as outline carrier billing discrepancies, conduct cost comparisons across carriers, and recommend preferred call routing paths. Additionally, Orca Wave's BlueWater software supports Orca Wave Customers in managing telephony fraud more proactively by providing an alarming feature based on call spikes per calling destination among other benefits.



## AUTOMATE CDR/DLR CARRIER FEEDS AND SUPPLIER COST CHANGES

- Establish secure delivery from each Supplier CDR/DLRs
- Option to receive from each Supplier backdated CDRs per our Customer's request
- Orca Wave provides detailed Project Management implementation of each Carrier Supplier CDR/DLR setup and extraction process – offering both SFTP and API methodologies.

### TEM Product Benefits

- **Provides tools to track accuracy throughout the billing period in near real time**
  - Analysis of Supplier CDRs against Supplier rate sheet
  - Analysis of Orca Wave Customer CDR/DLRs compared to Supplier CDR/DLRs
  - Broken into logical voice and SMS products (inbound and outbound services)
  - Sample CDR/DLRs of egregious billing errors presented
- Detailed CDR/DLR mapping is triggered should Carrier Supplier not accept billing dispute summary
- AutoLoading services providing detailed analysis information to Orca Wave Customer & Carrier Supplier on rate changes, contract compliance rules and other detailed review and data normalization offered as an option.

Orca Wave is an experienced team of telecom professionals whom have worked together in the international and domestic telecom space since 1997. In 2002, Orca Wave was formed by John Rivenburgh and Jeri Wait. Orca Wave's BlueWater Software provides real time, intelligent solutions, architected to accelerate any world class carrier to global leader, as measured by quality, profit and revenue. To date the software platform has been the engine for some of the leading Global Carriers and Innovative new market entrants that are wholesale, wireless, application and VoIP providers.